

## **Carers' Hub Lambeth and other support services**

A wide range of services for all carers is provided by the Carers' Hub Lambeth.

There are also other local and national voluntary organisations that can provide carers with information and advice.

Some of these services will also advocate on your behalf and also arrange carers' groups which provide the opportunity for carers to meet together.

Opening days and times vary from organisation to organisation, so give them a call for up-to-date details.

### **Carers' Hub Lambeth**

The Carers' Hub Lambeth is provided by a consortium of local organisations. The lead partner in the consortium is Crossroads Care - South Thames. Disability Advice Service Lambeth provides information and general advice services and Age UK Lambeth provides advice casework and professional advocacy.

The main services currently offered by the Hub are:

- Carers' Enquiry Line
- Information and advice services
- Advocacy
- Telephone out support service
- **Carers' Hub website**
- Quarterly newsletter
- Carers' Forums
- Carers' Network
- Access to Carers' Hub events and activities

The Carers' Enquiry Line is the first point of contact with the Carers' Hub. It provides information and general advice on all types of carers' issues and can refer callers to the other Carers' Hub services and to those provided by other organisations.

Lambeth Carers' Hub  
336 Brixton Road  
London

**SW9 7AA**

Telephone: 020 7642 0038 (Carers' Enquiry Line)

Email: [connect@carershub.org.uk](mailto:connect@carershub.org.uk)

Website: <http://carershub.org.uk>.

### **Disability Advice Service Lambeth (DASL)**

DASL is part of the Carers' Hub Lambeth consortium and provides its Carers' Enquiry Line, website and newsletter services.

In addition, DASL offers general advice and information to carers on all aspects of disability to support them in their caring roles. DASL can also provide casework to carers in relation to their cared for person's benefits, housing issues or community care services.

DASL can also provide information and advice for Lambeth's direct payments scheme which is available to adult carers and parent carers. They can help with recruitment and management of personal assistants, training in managing direct payments, and regular meetings where you can talk with other direct payments users.

Disability Advice Service Lambeth (DASL)  
336 Brixton Road  
London

**SW9 7AA**

Tel: 020 7738 5656

Textphone: 020 7978 8765

Email: [enquiry.line@disabilitylambeth.org.uk](mailto:enquiry.line@disabilitylambeth.org.uk)

Website: [www.disabilitylambeth.org.uk](http://www.disabilitylambeth.org.uk).

### **Age UK Lambeth**

Age UK Lambeth is part of the Carers' Hub Lambeth consortium and provides its face to face advice and information service to carers.

In addition, Age UK Lambeth has an information and advice service for people aged over 50 and their carers.

Issues covered include benefits and support services.

Age UK Lambeth  
336 Brixton Road  
London

**SW9 7AA**

Telephone: 020 7733 0528

Email: [admin@aclambeth.org.uk](mailto:admin@aclambeth.org.uk)

Website: [www.ageconcernlambeth.org.uk](http://www.ageconcernlambeth.org.uk)

### **Mencap**

Mencap provides support to people with learning disabilities aged 18 and over and to their families and carers.

They can provide information and advice on community care, employment, housing, and welfare benefits.

Mencap  
123 Golden Lane  
London

**EC1Y 0RT**

Telephone: 020 7454 0454

Email: [information@mencap.org.uk](mailto:information@mencap.org.uk)

Website: [www.mencap.org.uk](http://www.mencap.org.uk)

### **Lambeth Chinese Community Association**

This association provides advice, support and access to services for Chinese residents of Lambeth.

Lambeth Chinese Community Association  
69 Stockwell Road  
London

**SW9 9PY**

Telephone: 020 7733 4377

### **Contact a Family**

Contact a Family help and support for children with disabilities their parents and carers.

They organise a range of activities and groups.

Lambeth Contact a Family  
Lambeth Accord  
4th Floor  
336 Brixton Road  
London  
**SW9 7AA**

020 7326 5270

### **Family Link**

This organisation offers support to children with disabilities and their families.

They provide family based short break care through trained volunteers for children and young people aged 0-19 who have a disability and live in Lambeth.

These breaks also provide the children and young people with the opportunity of making new relationships outside the family home.

Family Link  
Laburnum Court  
1 Barstow Crescent  
Palace Road  
London  
**SW2 3NS**

Telephone: 020 8671 8939

Email: [administrator@lambethfamilylink.org.uk](mailto:administrator@lambethfamilylink.org.uk)

Website: [www.lfl.org.uk](http://www.lfl.org.uk)

### **Lambeth Elderly Association of Vietnam**

Information, advice and advocacy for Vietnamese and Chinese elders and their carers.

Lambeth Elderly Association of Vietnam  
56b Courland Grove  
London  
**SW8 2PU**

Telephone: 020 7498 2465

Email: [elderlyproject@yahoo.co.uk](mailto:elderlyproject@yahoo.co.uk)

### **Crossroads Care - South Thames**

Crossroads Care - South Thames (formerly Lambeth Crossroads) leads Carers' Hub Lambeth and provides a number of its services.

It also gives practical support to carers through two other services :

#### **Breaks for Carers**

We send trained and experienced care attendants to carers' homes on a regular basis to care for ill or disabled adults or children so that the carer can have a break. Our care attendants provide companionship, and personal care. They can also take the cared for person on outings from the home. The service is available 24 hours per day (including overnights) and every day of the week. There is a specialist palliative respite care service for carers of people with a terminal illness.

The service is free for people referred by social services or for the specialist palliative respite care service. Carers can also refer themselves and buy this service privately or using direct payments.

For further information contact Barbara Price, CEO  
Tel: 020 8671 6188  
email: [lambeth@souththamescrossroads.org](mailto:lambeth@souththamescrossroads.org)

### **Young Carers Project**

Information, advice and support for children and young people (5-19) caring for a family member with an illness or disability.

The project offers

- Holiday trips and outings
- Homework clubs
- Youth clubs
- One-to-one support

Open to professional and self-referrals.

Young Carers Project  
Tel: 020 8678 5605  
email: [youngcarers@souththamescrossroads.org](mailto:youngcarers@souththamescrossroads.org).

Lambeth Crossroads  
Laburnum Court  
Barstow Crescent  
Palace Road  
London  
**SW2 3NS.**

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