

Advocacy Services in Lambeth

Who may need advocacy?

There are a variety of reasons why advocacy may be much more important to some people. In the main it is because there are some in society who are more likely than others to be treated unfairly, either because of the prejudice of others or because of their own vulnerability, and frequently individuals who rely on the social care systems have limited personal power and resources to argue their case.

The following are examples of symptoms or conditions that indicate why some of our patients are more likely than others to benefit from the support of an independent advocate:

- Impairment: (cognitive, psychological, motor, and sensory): for example, people who do not use words to communicate or do not use formal methods of communication or people who are regarded as incapable of making decisions.
- Age: for example children and young people and the elderly who feel that others have power and control over them
- Reputation: for example people who have a negative reputation within the wider community because of their behaviour, mental ill health, disability, sexuality or status
- Physical condition: for example people who are physically or mentally frail, ill or impaired
- Cultural or ethnic differences: for example people who do not use English as their first language or those whose background and culture is different and/or mis-understood by the majority population
- Limited life experience or knowledge: for example those who have lived in care systems for most of their life or have been overprotected by family members and others, because of a disability.
- Lack of support and help: for example people who are just worn out by trying to navigate the complexity of health and social care systems
- Abuse: for example those who have been abused in anyway and suffered at the hands of others
- Isolation: for example those experiencing family breakdown, and dislocation

What Advocacy Services are available in Lambeth?

Lambeth Resolve helps

People resident in Lambeth aged 18 years and above who have:

- a physical impairment
- a learning disability
- a sensory impairment

- a long term illness

All Lambeth residents who are over 55 years old.

Lambeth Resolve is a service provided by four local charities working together:

1) Age UK Lambeth offers a wide range of services for older people in Lambeth.

2) DASL is a disabled people's organisation which works with disabled and older people and with carers in Lambeth.

3) Lambeth Mencap provides services that meet the needs of people with learning disabilities and their families.

4) The Royal Association for Deaf People is a deaf led organisation that promotes the welfare and interests of deaf people.

Carers' Hub Lambeth

The Carers' Hub Lambeth is provided by a consortium of local organisations. The lead partner in the consortium is Crossroads Care - South Thames. Disability Advice Service Lambeth provides information and general advice services and Age UK Lambeth provides advice casework and professional advocacy.

Lambeth Carers' Hub

336 Brixton Road

London

SW9 7AA

Telephone: 020 7642 0038 (Carers' Enquiry Line)

Email: connect@carershub.org.uk

Website: <http://carershub.org.uk>.

Disability Advice Service Lambeth (DASL)

DASL is part of the Carers' Hub Lambeth consortium and provides its Carers' Enquiry Line, website and newsletter services.

In addition, DASL offers general advice and information to carers on all aspects of disability to support them in their caring roles. DASL can also provide casework to carers in relation to their cared for person's benefits, housing issues or community care services.

DASL can also provide information and advice for Lambeth's direct payments scheme which is available to adult carers and parent carers. They can help with recruitment and management of personal assistants, training in managing direct payments, and regular meetings where you can talk with other direct payments users.

Disability Advice Service Lambeth (DASL)

336 Brixton Road

London

SW9 7AA

Tel: 020 7738 5656

Textphone: 020 7978 8765

Email: enquiry.line@disabilitylambeth.org.uk

Website: www.disabilitylambeth.org.uk.

Age UK Lambeth

Age UK Lambeth is part of the Carers' Hub Lambeth consortium and provides its face to face advice and information service to carers.

In addition, Age UK Lambeth has an information and advice service for people aged over 50 and their carers. Issues covered include benefits and support services.

Age UK Lambeth

336 Brixton Road

London

SW9 7AA

Telephone: 020 7733 0528

Email: admin@aclambeth.org.uk

Website: www.ageconcernlambeth.org.uk

Mencap

Mencap provides support to people with learning disabilities aged 18 and over and to their families and carers.

They can provide information and advice on community care, employment, housing, and welfare benefits.

Mencap

123 Golden Lane

London

EC1Y 0RT

Telephone: 020 7454 0454

Email: information@mencap.org.uk

Website: www.mencap.org.uk

Lambeth Elderly Association of Vietnam

Information, advice and advocacy for Vietnamese and Chinese elders and their carers.

Lambeth Elderly Association of Vietnam

56b Courland Grove

London

SW8 2PU

Telephone: 020 7498 2465

Email: elderlyproject@yahoo.co.uk